

Unlocking Teams for External Communications with ASC Compliance Recording & Analytics










Legally Compliant Recording of Media in Microsoft Teams with Recording Insights

Enabling Teams for customer interactions in regulated markets

Compliance recording is mandatory for external communication in regulated industries, like the financial sector, the public sector and healthcare.

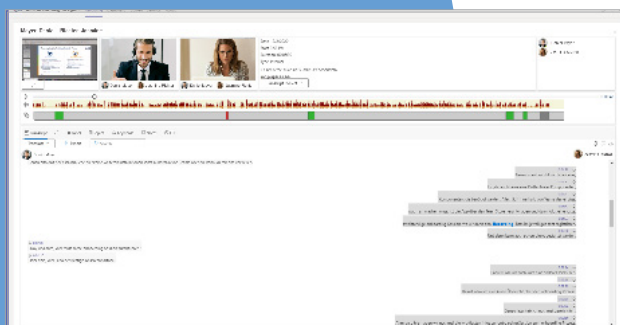
With Recording Insights you can enhance your Microsoft Teams experience with native compliance recording and analytics to fulfill legislations like GDPR, MiFID II, Finma, and Dodd-Frank, while using Teams in your customer interactions.

Market-leading Compliance Functionality:

-  AI-based Compliance Engine for automated risk management
-  Meet all regulatory compliance requirements
-  User matching via Active Directory
-  Embedded in the Teams User Interface for a unified user experience
-  Transcription and translation into 90+ languages
-  Fast & easy onboarding
-  Capturing all media in Teams (voice, video, chat, screen & others)
-  Audit-proof protected against deletion & manipulation
-  Native Teams App, certified by Microsoft
-  Integrated to Dynamics 365 for an overview of conversation history
-  Azure geo-redundancy, any selectable region

30-day Free Trial of Recording Insights

Schedule a demo and set up a free trial at asctechnologies.com



About ASC

ASC is a worldwide leading provider of software and cloud solutions in the field of omni-channel recording, quality management, and analytics. Among our target groups are all companies that record their communications, especially financial service providers, contact centers, and public safety organizations. We offer solutions for recording as well as AI-based analysis and evaluation of all communications – with full flexibility as a cloud service, on-premise or as a hybrid solution. Headquartered in Germany with subsidiaries in 13 countries and experienced system integration partners in over 60 countries, ASC is the #1 Europe-based player in its industry.

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